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[Rights and obligations in the building process](#)

If you are involved in a building project, it's important you know who is responsible for each aspect.

- [Homeowner rights and obligations](#)
- [Builder and designer rights and obligations](#)
- [Building owner rights and obligations](#)
- [How the building system protects you](#)
- [Roles of councils and MBIE](#)

[Stages of the building process](#)

Understand project stages, from scoping and design to consents, construction and completion.

- [DIY, but build it right](#)
- [Renovations differ to new builds](#)
- [Understand your land so you design well](#)
- [Top tips for a successful build](#)

[Building law reform programme](#)

The reforms will speed up consenting and build confidence in the building system.

- [Building law reform programme](#)
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[Understanding the building consent process](#)

For safe, healthy and durable buildings, all building work in New Zealand must meet certain standards. Find out how to build within the rules.

[Health and safety on site](#)

Avoid accidents and make site safety a priority.

1. Planning a successful build

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3. Building to the consent

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- [Typical council inspections of a building project](#)
- [Completing your project](#)

4. Sign-off and maintenance

- [Get the build signed off](#)
- [How to identify defects](#)
- [Protecting your investment](#)

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- [Different ways to comply with the Building Code](#)
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- [Introduction to medium-density housing](#)
- [Online learning website](#)

Find Acceptable Solutions, Verification Methods, updates and technical guidance by Building Code clause.

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About managing buildings

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- [General information on building safety in earthquakes](#)
- [Managing earthquake-prone buildings](#)
- [Securing unreinforced masonry building parapets and facades](#)
- [Change of use, alterations and extension of life](#)
- [Managing buildings in an emergency](#)

Specified systems and compliance schedules

If you own a building that contains a specified system such as a cable car, you must ensure they are effectively operated for the life of the building and in keeping with the council-issued compliance schedule.

- [Inspections and maintenance of specified systems as a building owner](#)
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[Determinations](#)

A determination is a binding decision made by MBIE providing a way of solving disputes or questions about the rules that apply to buildings, how buildings are used, building accessibility, and health and safety.

- [Understanding determinations](#)
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- [Signs of a leaky home](#)
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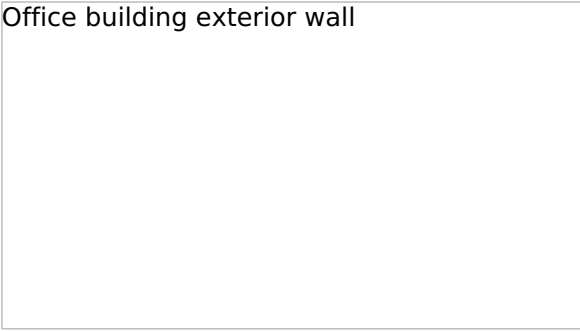
How to request further advice or regulatory guidance

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Last updated: 26 February 2019

Office building exterior wall



This section details how the applicants, accredited organisations, building consent authorities and the accreditation body can contact the Ministry of Business, Innovation and Employment for further advice or regulatory guidance on the minimum standards and criteria for accreditation.

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Making a request

An applicant, accredited organisation, building consent authority (BCA) and the accreditation body can make a request for further advice or guidance on accreditation requirements to the Ministry of Business, Innovation and Employment (MBIE).

If there is a disagreement about an accreditation requirement, it should first be discussed between the applicant, accredited organisation or BCA, and the accreditation body lead assessor.

[Disagreements about accreditation requirements and processes](#) has further information on the approach to resolving disagreements during the assessment process.

Any request for advice or guidance should be addressed to:

Manager, Building System Assurance
Consumer Protection and Standards
Market Services
PO Box 1473, Wellington

It can be emailed to consentsystem@mbie.govt.nz

How the request process works

Diagram: How the request process works



To register for MBIE BCA updates please contact consentsystem@mbie.govt.nz

What to include in a request for advice or guidance

Any request for advice or guidance should include:

- the contact name, role, email address and telephone number of the requestor
- detail of the matter requiring clarification
- any information, advice or guidance held by the requestor that might be helpful to MBIE.

All requests for further advice or guidance will be acknowledged by MBIE within three working days.

How MBIE responds to request for advice or guidance

MBIE will endeavour to respond to:

- simple requests within 14 working days
- requests that require legal or technical input within a timeframe advised to the requestor.

Where technical input is required, MBIE may consult with the BCA accreditation scheme's Professional Advisory Committee (PAC).

How advice and guidance is shared

Once MBIE has responded to the requestor, any relevant advice or guidance on the minimum accreditation requirements will be incorporated into the guidance available on this website and shared with accredited organisations, BCAs and those people who have registered to receive notifications about the regulatory guidance.

[BCA accreditation](#)

- [Purpose and objectives of the BCA accreditation scheme](#)
- [Background to the BCA accreditation scheme](#)

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- with compliance with the Building Act, it is published under section 175 of the Building Act
- with a Weathertight Services claim, it is published under section 12 of the Weathertight Homes Resolution Services Act 2006.